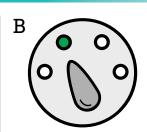
# **Key Facts Sheet NBN SERVICES**



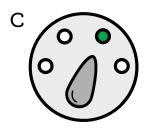
**HOW FAST?** 

## **SPEED**

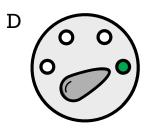
NBN12 <sup>1</sup> 5-12 Mbps d/l<sup>2</sup>



**NBN25** <sup>1</sup> 15-25 Mbps d/l<sup>2</sup>



**NBN50** <sup>1</sup> **30-50** Mbps <sup>2</sup>



NBN100<sup>1</sup> 60-100 Mbps <sup>2</sup>

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan without penalty (for FTTN, FTTC and FTTB connections only).

- <sup>1</sup> This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm-7pm).
- <sup>2</sup> This is the typical download speed you can expect during busy periods (7pm-11pm).

#### **PRICE HOW MUCH?**

\$54.95 / month	\$64.95 / month	\$79.95 / month	\$99.95 / month
100GB Data	100GB Data	Unlimited Data	1TB or 1.2TB Data

# **USE**

# WHAT CAN I DO WITH IT?



- 1-2 people at the same time
- Emails + browsing Music streaming
- **Online** gaming



2-3 people

at the same time

- Emails + browsing
- Online gaming
- HD video streaming



3-4 people

at the same time

- Emails + browsing
- Online gaming
- HD video streaming



5 people

at the same time

- Emails + browsing
- Online gaming
- Ultra HD/4K videos



### TECHNICAL LIMITATIONS

NBN services will not work during a power failure. Your speed or performance may be reduced by other factors such as the quality of your router, standard of in-house cabling, distance between the router and wifi connected devices, electrical and wifi channel interference from nearby wifi devices and number of devices connected to the router. Talk to us about how you can maximise your performance.



#### MEDICAL ALARMS / SECURITY

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an NBN service. If your medical or security alarm services are not compatible with an NBN service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.