

Key Facts Sheet

NBN SERVICES



SPEED

HOW FAST?

Basic +	Standard	Home Fast	Home Super Fast	Home Ultra Fast
NBN25/5 ¹ Fixed Wireless 25/5	NBN50/20 ¹ Fixed Wireless 100/20	NBN100/20 ¹ Fixed Wireless 250/25	NBN250/25 ¹ Fixed Wireless 400/40	NBN1000/50 ¹
Minimum 15 Mbps ²	Minimum 30 Mbps ²	Minimum 60 Mbps ²	Minimum 150 Mbps ²	Minimum 400 Mbps ²

NBN Fixed Wireless Speeds may be slower. Otherwise, if your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan without penalty (for FTTN, FTTC and FTTB connections only).

¹ This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7pm).

² This is the typical download speed you can expect during busy periods (7pm–11pm).

PRICE

HOW MUCH?

\$74.95 / month	\$84.95 / month	\$94.95 / month	\$119.95 / month	\$129.95 / month
Unlimited Data	Unlimited Data	Unlimited Data	3TB Data	3TB Data

USE

WHAT CAN I DO WITH IT?

2-3 people at the same time	3-4 people at the same time	5 people at the same time	5+ people at the same time	5+ people at the same time
<ul style="list-style-type: none"> ✔ Emails + browsing ✔ Online gaming ✔ HD video streaming 	<ul style="list-style-type: none"> ✔ Emails + browsing ✔ Online gaming ✔ HD video streaming 	<ul style="list-style-type: none"> ✔ Emails + browsing ✔ Online gaming ✔ Ultra HD/4K videos 	<ul style="list-style-type: none"> ✔ Emails + browsing ✔ Online gaming ✔ Ultra HD/4K videos 	<ul style="list-style-type: none"> ✔ Emails + browsing ✔ Online gaming ✔ Ultra HD/4K videos

TECHNICAL LIMITATIONS

NBN services will not work during a power failure. Your speed or performance may be reduced by other factors such as the quality of your router, standard of in-house cabling, distance between the router and wifi connected devices, electrical and wifi channel interference from nearby wifi devices and number of devices connected to the router. Talk to us about how you can maximise your performance.

MEDICAL ALARMS / SECURITY

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an NBN service. If your medical or security alarm services are not compatible with an NBN service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.